

Tenants' Information

To our Services and Fees

It is important that you read this guide carefully so as not to delay securing your chosen property. We aim to be as transparent as possible when disclosing our services, procedures and fees. Whilst every care is taken, changes such as seasonal promotions do occur so contact us for an assessment of your rental needs.

QBS Molyneux & Co is a member of The Property Ombudsman Service, and our activities are consequently covered by its redress scheme; for more information visit www.tpos.co.uk or call 01722335458. Copies of the TPO Code of Practice plus our complaint handling procedure which is available on request

Please note the charges listed below are the MAXIMUM fees that will be applied depending on your circumstances and the number of tenants.

DESCRIPTION OF FEE	COST INCLUSIVE VAT
No Charges for Payments by Credit or debit cards	
TENANCY FEES	nil
First month's rent	In advance
Security Deposit	5 Weeks
Holding deposit	One weeks' rent
Check-in Fee (checking into the property and reviewing inventory)	nil
Tenancy Agreement (drafting and execution)	One weeks' rent Including VAT
Cleaning services when vacating the property	£150.00
2 visit Fumigation of property as a result of infestation	£340.00 Inclusive VAT

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